



Heat Treatment Checklist

This pre-treatment checklist details the steps of preparation to ensure a safe and successful eradication. Your cooperation is paramount to the success of your treatment. If the structure is not properly prepared on the day of treatment, we reserve the right to refuse service and down-payment shall be forfeited.

Please Note: Mobile or manufactured homes, laminate furniture, laminate, linoleum or vinyl floors, vinyl windows, and wall-papered areas can be damaged by heat. If you have any of these and you still opt for the heat treatment (in lieu of chemical treatment option) you risk potential damage to those areas and you agree that Guardian Angel will not be held liable if damage occurs.

✓ REMOVE the Following Items: (you may temporarily store these items in totes in your garage or back porch area if needed)

- REMOVE or STORE the following in the refrigerator: Crayons, candles, soaps, waxes, chocolates, cosmetics, distilled liquor, corked wine, carbonated beverages, and prescription medications.
- VINYL BLINDS: will need to be drawn up and removed in order to prevent potential damage.
- AEROSOLS / PRESSURIZED CONTAINERS: Pressurized cylinders, Oxygen cylinders, aerosol hairspray, shaving cream, aerosol deodorants, bug spray, asthma inhalers, spray paint, and aerosol cleaning products.
- GUNS / AMMUNITION / FLAMMABLE CHEMICALS / PAINTS: Some common chemicals include (but are not limited to): butane lighters, lamp fuel, solvents, fuel for food warmers, kerosene, propane, gasoline.
- PETS / AQUARIUMS: ALL PETS (including fish, birds, small and large animals) MUST BE REMOVED FROM THE PREMISES BEFORE YOUR TREATMENT BEGINS.
 - Please Note: DO NOT Return fish to water until the water temperature has returned to the same temperature the water was before the heat treatment.
- VALUABLES: One-of-a-kind items such as jewelry, family heirlooms, oil paintings, and irreplaceable possessions should always be removed from the premises prior to treatment. Discuss these with your Guardian Angel Exterminating representative because we want to protect these.
- ELECTRONICS: LED, LCD, and PLASMA TELEVISIONS MUST BE REMOVED. Also remove laptop computers, tablets, iPads, and valuable game consoles.
- MUSICAL INSTRUMENTS : Please remove all Musical Instruments, Vinyl Records, CDs, DVDs, and Specialty electronics should be discussed for temperature sensitivity and planned for accordingly.
- REMOVE ALL TRASH: Including loose paper & clutter subject to air movement.
- EMPTY CAT LITTER

✓ LAUNDRY: Clothes & Bedding (please have this completed before the day of service or you may take dirty laundry and bedding to Laundromat while treatment is being completed.)

- Please strip beds of bed bug encasements, sheets, blankets, and pillow cases.
- Wash and dry dirty laundry on high heat. Clean laundry should be hanging up in closets or kept in sealed plastic bags or totes until after your last treatment.
- Wash and dry any and all bedding on high heat and place in sealed totes or garbage bags outside of the house or in garage until after treatment is complete.
- Remove curtains to be laundered (or disposed of if unable to launder) in bedrooms and living room.

✓ PREP the following areas:

- Empty nightstand drawers and also empty bottom 2 drawers of dressers.
- Remove everything from bedroom floors. Do not forget to clean out everything from under each bed. Areas under beds must remain clear throughout the treatment process and for several weeks after last follow-up is complete.
- Move furniture in each bedroom 1 to 2 feet away from the walls to allow access to heat the walls. This includes closets. It is extremely important that this is done prior to us arriving so we can get right to work.
- Unplug all electronic equipment. Equipment is usually rated for temperatures between 150°F to 170°F. Operating temperatures will be held below these thresholds. Specialty electronics should be discussed for temperature sensitivity and planned for accordingly.
- If a waterbed or air bed (Select Comfort or other brand) is present, drain water or deflate the air bladders.
- Please remove 1 window screen in each bedroom and living room. (If our technicians must remove the screens, Guardian Angel will not be held responsible for damaged screens.)
- TURN ON HEAT to 85 degrees 30 minutes before appointment time.

✓ SECURE the following items from the fans/ air flow:

- Loose paper & clutter subject to air movement.
- Take papers or posters loosely hanging by nails or tape off the walls: Very powerful fans are used to distribute heat throughout your home; wall hangings are likely to be blown off. Stack these items in the bathtub or on the kitchen table, unless bed bugs are present in these areas.

Please Note: We will be moving and manipulating items such as clothing, furniture, and other items to ensure that all potential harborage areas are exposed to lethal temperatures for bed bugs and their eggs. We do our best to return items to their existing areas, but they may be out of place upon your return. This is an essential practice to ensure a successful project. Thank you for your patience and understanding!

I have received a copy of this prep sheet prior to today's treatment and have complied with it to the best of my ability.
I understand that the heat necessary to kill bed bugs may potentially damage the following: (including but not limited to) mobile or manufactured homes, laminate furniture, linoleum, laminate, or vinyl floors, vinyl windows, and wall papered areas.
I understand that an alternative option for treating bed bugs (without using heat) is available but I am choosing to use heat regardless of the risks.
I understand the risks of using heat and I agree that Guardian Angel will not be held liable for any damage to my structure or property due to the use of heat and/or due to non-compliance to the requirements on this sheet.
I understand that a 2 week chemical follow-up treatment is necessary for complete results and that I may still notice some bed bug activity between the heat treatment and the follow-up service. I will complete the chemical follow-up in 2 weeks in order to receive complete results and my 60-day guarantee.

Customer Signature

Date



BED BUG DRY HEAT TREATMENT AGREEMENT

Company: Guardian Angel Exterminating, Inc. • 12812 S. Memorial Dr. #105, Bixby, OK 74008 • (918) 445-2643 hereafter referred to as "GAE"

Customer Name: _____ Date: _____

Customer Address: _____

Phone: _____ Alt Phone: _____

Treatment Address: _____

Guardian Angel Exterminating agrees to perform a bed bug heat Treatment for the service address listed above and to continue to warranty re-infestation of bed bugs for 60 days. Subsequent to this 60 day period, a service agreement extension is available on a bimonthly basis for an additional fee and by the mutual consent of both parties.

The cost of the initial treatment and 60 days of coverage is _____ . Due on the day of treatment. If heat treatment is cancelled or rescheduled without 3 day notice, the down payment which was paid at the time of consultation is forfeited.

1. **STRUCTURE ARRANGEMENTS.** GAE must have access to all areas within the structure, including rooms or garages kept locked, from 9 AM until 5 PM on the day of your treatment. (If the treatment is going to last longer than 5 PM, your technician will call you by 3 PM to let you know.) Please make arrangements to be out of the structure after the technician arrives to your home.
2. **CONDITIONS AND RESPONSIBILITIES OF THE CUSTOMER.** The following are the necessary preparations to be performed by the customer before any heat treatment is to be performed. If for any reason these procedures are not followed GAE cannot be held responsible for any injuries or damages. Failure of GAE to note any deficiencies to the following preparation list does not waive the responsibility of the customer
THE FOLLOWING ITEMS ARE TO BE REMOVED FROM THE STRUCTURE BEFORE TREATMENT:
Aerosol cans (air fresheners, cleaning products, etc.), Medicines, Candles, Crayons and other wax based products, Flammables, Alcohol products, lighters, oxygen bottles or other pressurized objects, pets, plants, loose photos, fresh food, **ELECTRICAL EQUIPMENT INCLUDING BUT NOT LIMITED TO: Cameras, TVs, iPods and iPads, cell phones and other similar equipment.** Also flashlights, batteries, musical equipment including all stringed instruments, oil paintings or other art, heirlooms and items considered irreplaceable. (A detailed list of preparations is available at <http://www.okpestcontrol.com/about-us/how-to-prepare/>)
3. **AIR CONDITIONING, HEATERS, SPRINKLER SYSTEMS, GAS AND BURGLAR UNITS.** The occupant must turn off any and all of these and similar units before treatment is to be performed by GAE. This includes turning gas off at the meter. No open flames or pilot lights are to be on or restarted until after GAE'S treatments have been concluded.
4. All vehicles, boats, trailers, campers, etc., must be removed from garages/carports, driveways and RV parking areas during treatment if necessary. GAE will not assume responsibility for any damage to same.
5. **SECURITY OF PERSONAL PROPERTY OR CONTENTS:** For insurance purposes, we request you remove and take with you any valuables you deem necessary, such as jewelry, furs, etc. We recommend that you remove any valuables, including, but not limited to, cash, jewelry, and personal items, from the (building/residence) prior to GAE'S services. Customer understands that GAE and its insurers will not be responsible for the theft or disappearance of any personal property or contents from the building/residence during the treatment process.
6. To ensure complete heat ventilation, GAE may open your drawers, cabinets and closets.
7. Warning for possible roof, floor, glass, mirror, window or plant damage. GAE cannot be held responsible for possible roof, floor, glass, mirror, window or plant damage unless it is the result of gross negligence by GAE.
8. Due to the fragile nature in which mobile homes are constructed, some damage may or will occur to carports, roofs, roof rails, sidings, awnings or trim. Decorative ground cover will be disturbed and plastic beneath ground covering may or will be torn in order to get a proper ground seal. GAE can assume no responsibility for damage to and/or replacement of any of these damages mentioned above.
9. This Notice has been printed in the English language. By signature hereon, the homeowner, agent, or occupant(s), agrees that he/she has had this form explained in their native tongue by their own interpreter.
10. **This agreement DOES NOT provide payment or reimbursement for the repair of present or future damages, medical payments or injuries due to bed bugs or services rendered for bed bugs.**
11. **Binding Arbitration-**The customer and GAE agree that any controversy or claim between them arising out of or relating to the interpretation, performance or breach of this contract or to the treatment of or rendering of services to the identified property in any way, whether by virtue of contract, tort or otherwise, shall be settled exclusively by arbitration. The arbitrator shall be a licensed legal representative, independent, mutually agreed upon, and to the greatest extent possible, be knowledgeable in pest control and building construction matters by education, experience, licensing and training to deal with the issues and claims presented. The arbitrator shall give effect to any and all waivers, releases, disclaimer, limitations and other terms and conditions of this Contract. Neither party shall sue the other party with respect to any matter in dispute between the parties other than for enforcement of this arbitration provision or of the arbitrator's decision and a party violating this provision shall pay the other party's costs, including but not limited to, attorney's fees, with respect to such suit and the arbitration award shall so provide.
12. **CHEMICAL SENSITIVITY.** Chemical Sensitivity: If Customer or other occupants of the structure(s) believe they are or may be sensitive to pesticides/termiticides or their odors, Customer must notify **GAE** in writing prior to treatment, including information on whether Customer or other occupants have consulted with a medical doctor or other healthcare provider regarding such sensitivity. **GAE** reserves the right, upon receipt of such notification, to deny or terminate service. Failure to provide notification represents Customer's assumption of risk and waive of claims against **GAE** in connection with such sensitivity.
13. **CHANGE IN LAW.** GAE performs its services in accordance with the requirements of federal, state and local law. In the event of change in existing law as it pertains to the services promised herein, contract reserves the right to revise the annual extension charge or terminate this contract. This contract shall be interpreted, regulated and adjudicated in accordance with applicable federal, state and local laws and regulations as they exist at the time this contract is executed.
14. **SEVERABILITY** If any provision or provisions of this Agreement shall be held to be invalid, illegal, unenforceable or in conflict with the law of any jurisdiction, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.



15. CUSTOMER EXPECTATIONS FOR BED BUG ELIMINATION. Up to 99% of all bed bugs and their eggs will be killed in areas where the heat treatment is applied in most situations. Vacant structures and cluttered or "hoarding" situations are difficult to treat for bed bugs and it may take longer than normal for all bed bug activity to cease. It is also possible for new bed bugs to be introduced into the environment after the treatment is complete. GAE will apply a residual pesticide immediately after the heat treatment is complete. It is for this reason that we ask customers to wait a full 2 weeks after treatment for complete results. If live bed bugs are found 2 weeks after original bed bug treatment was performed by GAE and within the 60 day bed bug warranty period, then additional pesticide bed bug treatment will be performed at no cost to the customer. -

16. PAYMENT. Full payment is due prior to job commencement. A 1.5% per month finance charge will be assessed for late payments. If a check is returned for any reason, a \$25 Returned Check Fee will be assessed. -

17. AFTER TREATMENT: DO NOT TOUCH WET SURFACES! Keep people and pets out until surfaces are dry (approximately 4 hours). Don't place bed bug encasement onto treated mattresses or box springs for 60 days. Be prepared to reorganize the home after treatment. To aerate the home: open windows and/or turn on fans to circulate air. Do not attempt to cool your home with the AC after heat treatment until temperature is the same or less than outdoor temperature. Please Sweep and/or vacuum after heat treatment. Do not shampoo carpet for 60 days after treatment.

THE UNDERSIGNED HAS READ AND AGREES TO THE CONTENTS HEREIN AND FULLY UNDERSTANDS IT.

CUSTOMER SIGNATURE

Date_____

PEST CONTROL REPRESENTATIVE

Date_____

Additional Job Notes:

Job Photos: