



## PLATINUM MONTHLY PROTECTION PROGRAM



**Become a Platinum Customer!**  
Our Platinum Monthly program is our most comprehensive treatment package available. Targeting mosquitoes *and* general pests- it is the ultimate protection for your home and family!

**Every month**

**we will schedule  
a preventive  
exterior  
treatment  
for your home.**

**Each service will correspond  
with the current season  
and the pests that will be  
active during that time.**

**Our goal is to prevent pests  
from invading your living  
space by placing a barrier  
product around your home's  
foundation regularly! If,  
however, you occasionally  
require the interior to be  
treated- just let us know  
and we will be happy to  
assist at no extra charge!**



**We Send Pests To Their Eternal Rest!**

# Our Platinum Monthly

**Protection Program** endeavors to keep you pest-free all year long- and is designed to actually prevent infestation before it occurs. In addition to monthly general pest control - we will seasonally target mosquitoes with a special ULV fogger. In colder months (when mosquitoes are not active) - we will switch our focus to targeting rodents to ensure year-round relief from pests!



This program is perfect for families wanting relief from mosquitoes and general pests such as: ants, house spiders, black widows, wasps, ladybugs, and rodents. Best of all - as a platinum customer- Guardian Angel will perform this service on the exterior of your home- with minimal disruption to your day!

**Ready to get started?**  
**Requirements for the program are:**

- ☒ Place a credit or debit card on file with our office for payment after each service.
- ☒ Agree to us entering your property once every month to treat the exterior for pests.

## Questions?

### ☒ What if I have a problem in between my regular service?

If you need a re-treat for a covered general pest, it is complimentary as a Platinum customer! Our goal is to make the inside of your home free of pests and we will come back to re-treat an affected area on the inside as long as it has been 10 days since your last application.

### ☒ How are appointments scheduled?

We know you're busy, so we take care of everything! When your next service is due, we will schedule service when the tech is in your area. We will send you an email or text so you are aware we will be on your property. When service is complete, we will process your credit card on file and email you a receipt for your records!

### ☒ What about pests on the outside of my home?

Your Platinum service always includes a thorough exterior treatment for your home. We do our best to keep pests from invading the inside of your home and living space- which is our main goal. Since it is difficult to control nature beyond the borders of your home, the outside of your home and property is not covered for complimentary re-treats in between regular services. (Except for wasp or rat issues)

### ☒ Do you offer lawn treatments?

So glad you asked! Yes! Lawn treatments are available at an additional charge to your Platinum service- and are great for treating fleas, ticks, spiders, and ants!

### ☒ What if I get fleas, roaches, termites, or some other pest not covered on the Platinum program?

No problem! We discount our other treatments for our Platinum customers! Just call our office for more info and pricing!

### ☒ Are your products safe?

When having your home treated with any pesticide, it is always best to be cautious until the product has dried. Keeping pets and children away from treated areas for a couple hours is suggested. If we do any treatments on the inside of your home, we recommend leaving your home for 2 hours to ensure the aerosolized particles have settled from the air and have dried completely before you re-enter. Since the VIP program is designed to be minimally invasive to the inside of your living space, and focuses instead on treating the outside of the home, we feel it is the most family and pet friendly program that we offer!

**GUARDIAN ANGEL EXTERMINATING, INC.**

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**We Send Pests To Their Eternal Rest!**

**Customer Information:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_ Alt Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**Service Information:**

Home Size: \_\_\_\_\_ Garage Attached: \_\_\_\_\_

Price: \_\_\_\_\_/Every Month Rep: \_\_\_\_\_

I agree to Guardian Angel charging my credit card on file every month for this service. If I wish to terminate this agreement I will notify them at least 30 days before the 1st day of the month my next service is due.

Initials

**TERMS OF CONTRACT: (1) Automatic Renewal:** This service agreement shall be effective for a 12 month period beginning on the date this document is signed, and will include 12 regularly scheduled treatments (one treatment every month). For your convenience, after the 12 month period, this contract shall renew itself annually under the same terms identical to this contract, unless notice is given at least 30 days prior to the next service that is due.

**(2) Complaints and Liquidated Damages:** If you have a complaint arising from a defect in the performance of this service contract, you must provide us with notice of that complaint within 30 days and allow us the opportunity to cure the defect. If the defect cannot be remedied through additional service(s), your damages are limited to the cancellation of this contract.

**(3) Other Treatments Available:** Treatments on your structure are scheduled to coincide with the changing seasons and their respective pest problems. Treatments to non-structure related areas, such as decks, sheds, pools, etc., may be performed as a courtesy during your regular visit. Additional service on these non-structure related areas in between visits can be done for an additional service call fee.

**(4) Billing & Scheduling:** Exterior service will be automatically scheduled every month and billed upon completion of treatment. If the payment method we have on file fails or is declined, you will be contacted and given 7 days to update your payment method. If you fail to respond within that timeframe and your balance remains unpaid after 30 days, a late fee of \$15 or 5% (whichever is greater) will be applied to your account. After 60 days, any amount that remains unpaid will be sent to our collections attorney at your expense. Additionally, your Platinum contract will be terminated and your coverage will be forfeited.

**(5) Disclaimer of Warranties:** Any guarantees made under this contract are limited to services only. Guardian Angel Exterminating expressly disclaims any liability for special, incidental or consequential damages for breach of warranty. There are no other warranties or guarantees, express or implied, made in this agreement.

**(6) Arbitration:** Any dispute arising out of or relating to this agreement or the services performed hereunder, including claims for personal or bodily injury or damage to real or personal property shall be finally resolved by arbitration administered under the commercial arbitration rules of the American Arbitration Association.

**(7) Incorporation:** This contract is limited to the terms herein expressed. No other representation or statements, whether oral or written, will be binding upon the parties. This agreement can only be changed in writing by mutual agreement of both parties.

**EXCLUSIONS TO THIS PROGRAM:** The following infestations are not covered by this agreement and will require special treatment not included in your Platinum Monthly Protection Program: roaches, brown recluse, fleas, spring tails, mites, worms, fabric and pantry pests, flies, lice, bed bugs, carpet beetles and all wood-destroying insects (except carpenter ants). If any of these infestations occur, please give Guardian Angel a call so that we may advise you on proper procedures. Treatment of any of these conditions will be on an as-needed basis, at an additional cost.

**WAIVER:** Guardian Angel Exterminating will exercise due care while performing any work hereunder to avoid damaging any part of your property, real or personal. Additionally, Guardian Angel cannot be responsible for incidental damage caused by our ladders or equipment, nor any damage done to person or property by rodents or insects. Under no circumstances or conditions shall Guardian Angel Exterminating be responsible for damage caused by our services, except those damages resulting from gross negligence on our part.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_